## Z020 MOWC SHOW Today's Portable Restroom Industry

"Sanitation Success"

Presentor:

**Brian Bost** 

WALEX Products Company Inc.

What's <u>NEW</u> for you / your business / your employees / your customers <u>this year</u>?



Happy · New · Year

Let's Make 2020 THE YEAR!



- In what we know, it is a very competitive market place...

What are you doing to secure your existing book of business?

Are you using your time most efficiently?

## Today's Topics

("What's New?")

**Products & Service** Service Techs **Operational Topics Rental Sectors** The End User – YOUR Customer Success / Action Plan **Exit Strategy** 

## Product / Service BOTH

Convenience – Portable Restrooms / Trailers

 Auxiliary Items — paper, deodorizer, hand san, solar lighting, tires, trucks, etc..

• Consistency — cleaning...makes life easy. Winterize

Quality – get what you pay for

### Service Techs

Where do we find them?
How are they trained?
Are they properly managed?



# First Point of Contact What are they worth?



## Operational Topics

## Communications Logistic / Routing



#### We help people get together!

Hours: Monday - Friday 8 am - 5 pm Saturday 8 am - Noon • Closed Sunday











620 Union Blvd. Allentown, PA 18109 610-435-8900

Fax 610-435-7316 www.ActionPartyRentals.com Planning@ActionPartyRentals.com Page 1 of 2

Customer #: 1070

877-457-4248 Phone 203-453-4057 Fax Job Descr: Annual Event Contract #: 8734 Status: Reservation

PolyJohn Enterprises 19 Russo Drive **GUILFORD, CT 06437** 

Operator: Lea Rank

Event Beg: Sat 11/21/2015 8:00AM

Event End:

Sat 11/21/2015 3:00PM

Ordered By: Ray

Salesman: Lea Rank Lea@ActionPartyRentals.com

**Delivery and Pickup** 

Delivery: Fri 11/20/2015 8:00AM - 12:00PM

Contact:

Pickup Date: Tue 11/24/2015 9:00AM - 4:00PM

Phone:

Location: Warehouse

Used at Address: 5350 Rt 873 : Schnecksville, PA

Delivery Notes: Around back of a dollar general to loading dock.

Needs delivery Friday morning.

Qty	Items Rented	Each	Disc% Each	Price
8	Table, Round 5' Seat 8-10 guests	\$8.99	\$8.99	\$71.92
2	Table, Long 8' Buffet	\$8.99	\$8.99	\$17.98
4	Table, Long 6' Vendors	\$7.99	\$7.99	\$31.96
85	Chairs, Vinyl White Aluminum	\$1.90	\$1.90	\$161.50
1	GRIDDLE, 5' Propane	\$152.00	\$152.00	\$152.00
1	Propane Tank, 20 lb	\$25.00	\$25.00	\$25.00
6	Long Plastic TableCloth Royal Blue	\$1.99	\$1.99	\$11.94
8	ROUND ELASTIC 60" WHITE	\$3.69	\$3.69	\$29.52
1	Delivery to Curb, Includes 1st 10 miles	\$130.00	\$130.00	\$130.00

#### DEPOSITS ON CANCELLED ORDERS ARE NON-REFUNDABLE.

Payments made on this contract:

11/18/2015 4:00PM Credit Card Visa xxxx-xxxx-xxxx-5213 Auth:01236D Rental/Sale Paid \$669.73

Total \$669.73

**Rental Contract** 

This is a contract. The back of this contract contains important terms and conditions including lessor's disclaimer from all liability for injury or damage and details of customer's obligations. These terms and conditions are a part of this contract - READ THEM!

If equipment does not function properly notify lessor within 30 minutes of occurrence or no refund or allowance will be made. If this is a reservation, a reservation cancellation fee up to 1/2 of the total amount may be charged if reservation is cancelled within 72 hours of the scheduled "time and date out".

I certify that I have read and agree to all terms of this contract.

Rental:	\$460.36
Sales:	\$41.46
Delivery Charge:	\$130.00
Subtotal:	\$631.82
Sales Tax:	\$37.91
Total:	\$669.73
Paid:	\$669.73
Amount Due:	\$0.00

Signature:

PolyJohn Enterprises

Store Hours: Monday - Friday 8 am - 5 pm Saturday 8 am - Noon \* Closed Sunday Printed On Wed 11/18/2015 4:00:51PM

### Modification #

## Delivery Charges

DEPOSITS ON CANCELLED ORDERS ARE NONREFUNDABLE

## Company Service Policies

- Contract

- Twice a Week Servicing

"I need it picked up now"

- Charge for vandalism / special request

### Rental Sectors

Long Term Construction = \$\$

Municipal

Seasonal

Special Events = \$\$\$\$

## The End User

**Trends and Expectations** 

What do they know?

How does one maximize that in sales and marketing?

### **EDUCATE THEM !!!**

### Success / Action Plan

### Know your numbers - written it down

Know your worth - Spell it out



### **Exit Strategy**

Where on the road is your business?

Have you identified your successors?

Have you considered an Exit

Strategy?

### Succeed the Right Way



### Speech is Silver but Silence is golden...

